

Thursday 29th November 2018

Dear Parents/Carers

RE: New Improved ParentMail App

You will have received an email at the start of the first half of the Autumn Term encouraging parents to download the Tetherdown School Branded App. ParentMail have now advised that this App can no longer be used and will stop working at the end of the year.

Over the past few months ParentMail have been making improvements and changes to their parent App for Android and iOS devices in response to user feedback as well as to comply with new requirements of Apple's App store and the Google Play store. The result is they have launched a new version of the App which will have a ParentMail branded tile, and Tetherdown school branding will be visible within the App.

If you already use the ParentMail App then this will be a new improved version and you do **NOT** need to do anything. However, if you are using the Tetherdown Primary School mobile branded App, there are a few important things you need to know to ensure you continue receiving school communications.

The Tetherdown Primary School mobile branded App will stop working on the 1st January 2019, so we advise that you download the new ParentMail App by the 31st December.

It is very important that you download the new App as soon as possible to continue receiving school communications.

What's New?

The new App includes lots of improvements, including:

- Improved user interface, making it quick and easy to find and manage school communications
- An 'Unread' section, where parents can find all new and unread items quickly and easily
- A new 'Announcements' feature to keep parents up to date with important ParentMail news.
- Improved archiving and delete functionality, making it easy to select items in bulk.

To download the App, simply search 'ParentMail' in the Apple or Android App store. Remember, once installed, please delete the old App from your device.

Please note, you will need to be registered on ParentMail in order to access the App and will login with your existing account details.

Many thanks

The School Office